

## Where to board your bus

There will be a number of changes to bus services in Wolverhampton and West Walsall from 24th July when the new bus station opens. These changes are part of the West Walsall and Wolverhampton bus network review and have been based on feedback from public consultation. For details of which stand at the bus station to board your bus, or where to catch your bus in the city centre, please see the Wolverhampton City Centre Map and Guide, available from the Travel Information Centre at Wolverhampton Bus Station, as well as all bus and train stations in the West Midlands.

## In and around the bus station

National Express coach services will operate from Pipers Row and there is a link to them from the bus station. There is extensive signage directing passengers to various locations including the train station, Metro stop and Wolverhampton city centre.

Several interactive public transport information points have been installed in the bus station. These include touch screen maps, timetables, information on where to get your bus in the city and journey planners. Similar information points will soon be installed at other city centre locations.

## Contacts

Centro, Centro House, 16 Summer Lane, Birmingham B19 3SD  
Tel: **0121 214 7214** Email: [customerrelations@centro.org.uk](mailto:customerrelations@centro.org.uk)  
or visit our website: [centro.org.uk](http://centro.org.uk)

If you would like a copy of this document in a form more suited to your needs, please call **0121 214 7214** or email [customerrelations@centro.org.uk](mailto:customerrelations@centro.org.uk)



 for all public transport information visit [networkwestmidlands.com](http://networkwestmidlands.com)

or telephone Traveline on **0871 200 22 33** for bus and Metro information, and National Rail Enquiries on **08457 48 49 50** for rail information. Calls cost 10p per minute plus network extras.



# Wolverhampton Bus Station: Open for all



# Welcome to Wolverhampton Bus Station

## The new bus station

The new state-of-the-art Wolverhampton Bus Station opens to the public on Sunday, July 24th 2011.

The £22.5 million bus station is part of the wider £170 million Wolverhampton Interchange project which will rejuvenate transport, retail and leisure facilities in the city.

In 2009, transport authority Centro and partners Wolverhampton City Council, Advantage West Midlands and Neptune Developments, decided to rebuild the bus station as the previous facility did not meet the needs of a modern bus-based interchange and had become outdated.

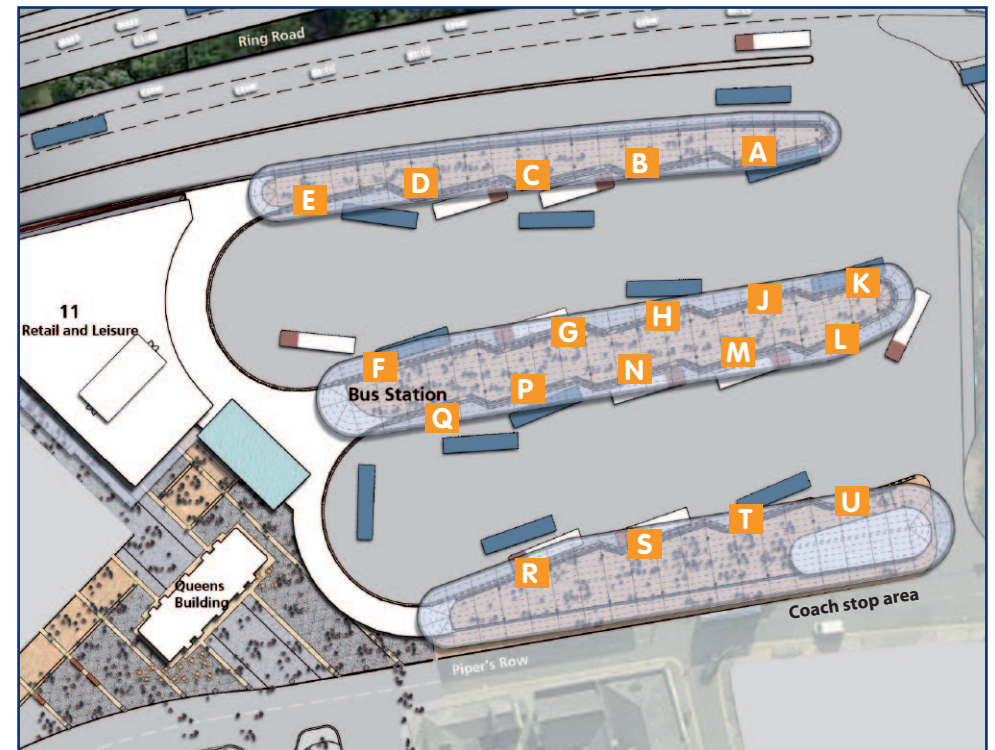
The aspirations for the Wolverhampton Interchange project were for a modern bus hub to include easy interchange with the rail station via a pedestrian walkway and make provision for a future Metro stop on Pipers Row.

## Modern facilities

The modern passenger facility has 19 bus stands laid out in a saw tooth arrangement (see picture opposite). This makes it much easier for buses to access stops when adjacent stands are occupied.

There is improved access for passengers who will be able to get safely to all of the bus stands without having to cross any of the bus lanes. Passengers will now access their bus stand via covered pedestrian walkways equipped with glass doors that automatically open when the bus arrives, as well as providing shelter in inclement weather.

The bus station has three large, glass-enclosed passenger waiting areas, with a light and spacious concourse at the entrance. It also includes a Travel Information Centre, public toilets, and offices. The complex will also include a newsagent and convenience store.



An iconic, covered pedestrian footbridge over the ring road, complete with artist-inspired stained glass panels links the new bus station with the rail station.

## The latest travel information

Wolverhampton Bus Station now has the very latest cutting edge, fibre optics-based passenger information systems, the first of their kind in the region. Passengers will know exactly which stand to catch their bus from and at what time by looking at real time electronic information screens situated throughout the building. As well as displaying bus information, the integrated audio visual system also provides the latest details of train and Metro services, so passengers can plan their journeys easily. Safety and security is also enhanced through the provision of CCTV and help-points.

## Travel Information Centre

A brand new Travel Information Centre provides information, advice and ticketing for all modes of travel, so that passengers can find the best value bus, rail, Metro and coach tickets. This new Travel Information Centre replaces the temporary facilities on Queen Street.